

29/10/2021

Letter Ref: QENG103

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Subject: Potters Corner Service Reservoir upgrade works

We are carrying out essential work in Potters Corner to improve water supplies in the local area.

As part of this work we need to carry out some upgrade work to our underground storage tank. This may result in your water supply being interrupted or you may experience low water pressure for a short period of time.

To ensure minimal disruption, we are going to undertake this essential work at night. This is planned to take place between 10pm Tuesday 9th November and 6am Wednesday 10th November.

Once water supplies return to normal, you may experience a slight discolouration or air in your water supply. This is normal following an interruption to supply and to clear this you simply need to run your cold water tap in your kitchen until the water runs clear.

The work will take place in the Potters Corner service reservoir site. There may be some noise disruption as a result but our workforce will work hard to keep noise to a minimum.

Anyone signed up to our Priority Services Register will have bottled water delivered directly to their door.

Further work similar to this will be required in the future and we will once again write to you to let you know further details nearer the time.

We apologise for any disruption this essential work may cause.

If you have any queries ahead of the work or during it, please contact us on 0333 000 1100.

Yours sincerely

Thomas Sharp
Project Manager

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Water supply - 24 hour emergencies: 0333 00 00 365
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